

Important Details to Know

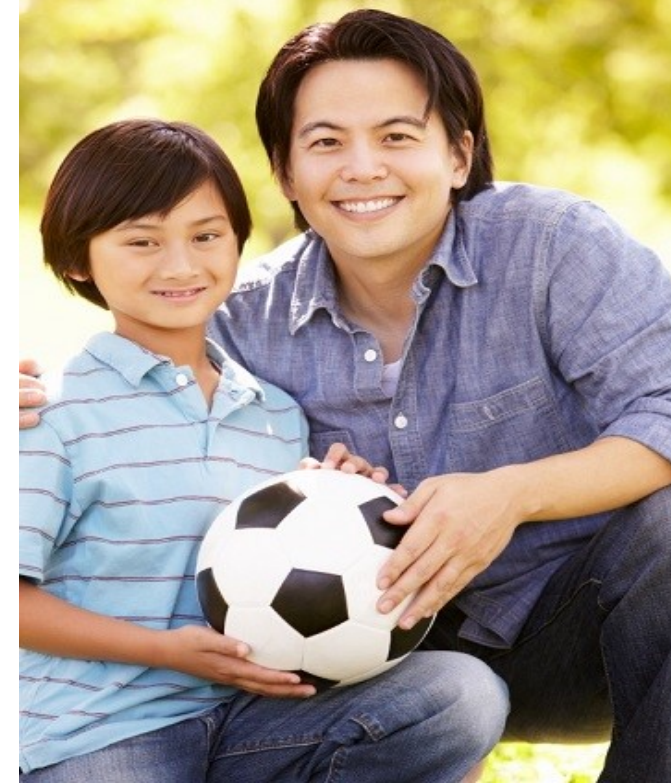
- You will need to provide a copy of the current custody order to Embrace (if applicable).
- You must have a working, personal phone to participate in the Safe Exchange Program.
- If you know you are going to be more than 15 minutes late for your scheduled exchange, then it is your responsibility to contact staff and notify them and arrange for someone else to pick-up or drop-off your child(ren).
- Emergency contacts and authorized individuals for pick-up can only pick up the child(ren) if they are approved by Embrace and photo IDs have been copied.
- You or any other person with you cannot make contact (verbal, physical or visual) with the other parent or person with them at any time before, during or after the exchange.

Please contact Embrace
if you have any questions
about the Safe Exchange
Program



Embrace
107 Lindoo Ave E.
Ladysmith, WI 54848
(715) 532-6976
24 hr. Crisis Line
1-800-924-0556

Safe Exchange



Safe Exchange Program Hours
8:00 A.M. — 8:00 P.M. Daily



715-532-6976

What Is Safe Exchange?

The Safe Exchange Program at Embrace gives parents/guardians and their child(ren) a safe and stress-free place to do a custody exchange.



Who Can Participate in the Safe Exchange Program?

Any parents/guardians who would like to have a safe place to do a custody exchange can participate. Sometimes safe exchanges are court ordered, but any individual interested in the program can participate. If you do have a court order, using the Safe Exchange Program makes it easy to follow your custody order without having to see the other parent.

How Does Safe Exchange Work?

Each parent/guardian will schedule a 45 minute meeting with a Program Coordinator or designated staff person at Embrace during office hours (8:00AM—4:00PM, M – F) to complete the Safe Exchange application, review policies, and set dates and times for exchanges. When it is time to exchange the child(ren) for a scheduled visitation, the parent with the child(ren) drops them off at Embrace at their scheduled time and leaves immediately. Embrace staff watch the child(ren) until the other parent comes to pick up the child(ren) 15 minutes later.



Confidentiality

All information about you and the other parent is kept private. Embrace staff will not give anyone your information without your permission. If you want to share your Safe Exchange Program information with someone, you need to sign a release form. Ask Embrace staff for this form.

Safety

You, the other parent, or emergency/authorized contacts listed on your intake form are the only people who can pick up the child(ren). It is up to you to make sure that all the contacts who pick up the child(ren) are approved by Embrace and follow the Safe Exchange Program rules. A convicted sex offender cannot pick-up the child(ren). Any threatening and disruptive behavior will result in immediate termination of Safe Exchange services.